

Checklist for planning an accessible event

1. communication & information

- Information must always be perceptible with at least two senses.
This can be ensured, for example, by
 - Subtitles for videos
 - Haptic exhibits at on-site events
 - Audio description for illustrative material
 - Translation into plain language for complex content

- Accessible design of the invitation
 - Sans serif and sufficiently large font
 - Note colour contrasts
 - Digital invitations should be suitable for screen readers
 - Printed invitations should contain Braille

- Accessibility should be a fundamental part of the marketing communication surrounding the event
 - Clearly label and communicate accessible offers for participants
 - Asking participants about their needs and supporting them

2. selection of the venue

- Is there disabled access to all parts of the event? e.g. to:
 - Building entrance
 - Guest room
 - Stage
 - Passages during stand construction
 - Different levels through lifts
 - Catering area (including accessibility of the catering offer)
 - Networking opportunities (table heights adapted to requirements?)
 - Sanitary facilities

- Have all barriers been adapted to the needs of all participants through structural measures? e.g. through
 - Ramps
 - Guidance systems
 - Height-adjustable tables
 - Mobile cloakrooms
 - Mixed seating
 - Sufficient lighting
 - Information signs

- Is all information accessible to everyone? e.g. through:
 - Signage for two senses
 - Information and communication aids (inductive hearing systems, audio description, etc.)
 - Screens

- Are there enough barrier-free parking spaces available?

3. arrival and departure

- Is the location accessible by public transport?
- Communication on accessibility in public transport at the event location
- Does it make sense to set up a shuttle?

In addition to information on how to get there, it is important to clarify how participants with restrictions or disabilities can get from the car park / the nearest public transport stop to the event location:

- Is there a support service in place?
- Have needs been identified so that specific support can be provided?
- Are employees sensitised to possible needs?

4. programme design

- The most important aspect is to raise awareness among speakers, workshop leaders and programme participants so that everyone is able to get their message across successfully.

- Offer of support for the perception of the content and participation in the programme, e.g. through:
 - Sufficient lighting of the stage situation
 - Interpreters, surtitling or subtitling
 - Translation into easy language
 - Screens for visually impaired people
 - Audio description
 - Haptic exhibits
 - Inclusive interaction offers, if planned

Imprint:

Cologne Convention Bureau

KölnTourismus GmbH, Kardinal-Höffner-Platz 1, 50667 Cologne

Phone +49.221.34643218 | www.locations.koeln |

convention@koelntourismus.de